

## FAMILY VISITATION GUIDE

In order to make your loved one's stay at Life Challenge as productive for their lives as possible, it is important that you as the supporting family, partner with LC to bring about the best possible outcome in the life of your loved one. These guidelines are to inform you about our visitation policies and procedures. They are also a request for your partnership with us, for the good of your loved one and all involved in our program.

### Phone Calls, Letters, and Visits

During a resident's first 14 days phone calls, letters, are visits not allowed. After eligible family members have attended their family visitation orientation, and at least 14 days have passed since the resident entry into the program, letters, phone calls and personal visits on Sundays are permitted.

- Phone calls will be allowed to approved family members and extended family members
- All letters, incoming and outgoing, are reviewed and must be approved by staff
- Family Visitation Orientation is mandatory for eligible visitors
- Visits are always on Sundays
  - ❖ Detroit campus: 12:30-4:20p.m. for men & 1:30-4:30p.m. for woman
  - ❖ Flint campus: 1:30-5:30p.m.
  - ❖ Smoking is NOT allowed
  - ❖ Visitors are requested to dress modestly
  - ❖ Residents are NOT allowed to leave the program with their guests; this includes going to the car for any reason. Additionally, once the guest enters the facility they will not be allowed to go back to their car.
  - ❖ DO NOT allow the resident to use your cell phone to talk, text, email, or use social media of any kind
  - ❖ Visiting dorms or rooms is prohibited

### Holiday Visits

On approved holidays, all residents who have been here longer than 14 days, are eligible to have visitation

- Approved holidays: New Year's Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day
- Times for visitation 12-6 men & 1-6 woman
- For all residents who have been in the program 14 days or less, the only holiday visitation they are granted is Christmas Day.

### Procedure for bringing items to a visit

Resident needs are to be initiated by the resident. No item is to be brought in and given to the resident directly. The procedure for clearance:

- Hand the package to a staff member at the door to be searched
- Approved items will be given to the resident; unapproved items are given back
- Stamps and personal items may come in anytime (hand them to a staff member at the door)
- If a resident forgot to bring an essential item to the program, we can supply most essential items when necessary

### Pastoral Visits

Pastors may visit a resident at other times than the scheduled Sunday visitation by contacting the center to set up a time that will work with the resident's schedule.

### Church Attendance

- Detroit campus residents attend most Sunday and every Wednesday services at Brightmoor Christian Church, 40800 W. 13 Mile Rd in Novi. Service times are 9 a.m. on Sundays and 7 p.m. on Wednesdays. (Exception is the 3rd Sunday of each month, which is attended at Evangel Ministries, 13660 Stansbury Ave, Detroit, MI 48227. Service begins at 10a.m.)
- Flint campus residence attend all services at New Life Christian fellowship, 2237 E. Reed road in Grand Blanc. Sunday School at 10 a.m. and service at 11 a.m. Wednesday evening service starts at 7pm
- Families are welcome to join their loved ones at services in a designated area only if the resident has been in the program 30 days or more. The resident must return to the group immediately following the service.
- Service begins promptly. Once the resident is seated, it is disruptive for them to change seats and we ask that they stay seated and not exit for any reason.

### Passes

Residents are eligible for passes after 3 months in the program and are required to follow the policies and guidelines of Life Challenge while on pass.

### Resident Accounts

Residents may have to separate money accounts disbursed by a Life Challenge staff person:

- Personal accounts (only allowed after the induction fee is paid in full)
  - ❖ Women can shop once a month for personal items
  - ❖ Detroit campus has a commissary for men to purchase needed items
  - ❖ The Flint campus also allows residents to purchase needed items
- Medical accounts can be established even if the induction fee is not paid in full. The money is to be used for prescription refills, doctor's appointments, transportation reimbursement and court ordered testing

No money is to be given directly to the resident. To add money to a resident's account, make the check out to "Life Challenge" and note the resident's name on the check. Specify whether the money is for personal or medical use. Mail to: Life Challenge, 17667 Pierson, Detroit, MI 48219, Attn: Resident Accounts. When a resident permanently leaves Life Challenge, any balance will be returned within (30) days if requested.

### Events: 'Sponsor a Life'

Life Challenge is a non-profit 501 (c)3. We have fundraisers during the year in which the residents' families can participate (T4G, Gala, Bella- woman only). Our goal for these fund raiser s is twofold: (1) we want the community to know that we exist, and we are here to help provide hope and healing for those bound by addiction; (2) we need the financial resources to operate our 1 year residential program. We need your help to make these events a success. For details on each event visit our website at LCM.LIFE and take it as one of your favorites. The monthly newsletter and our calendar can be found there too.



# FAMILY GUIDE



| MAIN CAMPUS- DETROIT |  
| 17667 Pierson St. | Detroit MI 48219 | 313.531.0111 |

| FLINT CAMPUS |  
| 1230 Dupont | Flint MI 48504 | 810.424.9039 |

| WEBSITE |  
| [www.lcm.life](http://www.lcm.life) |